



SIDE YAD SARAH SPRING 2024



Branching Out

Explore the inspiring tales of three caring and compassionate Yad Sarah volunteers, each of whom embodies resilience in the face of adversity.



Yad Sarah's War Relief Efforts

From opening pop-up branches in critical locations to evacuating individuals and providing essential medical equipment for IDF soldiers, Yad Sarah serves as a source of health and hope for the people of Israel.



Supporting Israel's Defenders

Since the outbreak of war in Israel, Yad Sarah has expanded its operations to support the rehabilitation of over 2,500 IDF soldiers. Hear the stories of a few brave soldiers who have been supported by Yad Sarah.



Interview: Yad Sarah's Ashdod Branch Manager

Despite the challenges posed by the ongoing conflict in Southern Israel, Chana and her team of dedicated volunteers continue to provide vital support to their community, embodying the compassionate care of Yad Sarah.

Yad Sarah's impact is wide-ranging, from providing basic and vital health supplies to those living in the periphery to helping elderly and disabled people access medical care. This rating is confirmation that Friends of Yad Sarah supports those services with purpose, trust, and integrity, and demonstrates strong financial health and commitment to accountability and transparency.





Bringing help and hope to the people of Israel.

EXECUTIVE DIRECTOR'S

LETTER

FROM ADELE GOLDBERG

As we find ourselves grappling with the challenges brought about by the outbreak of war in Israel, the strength of the Yad Sarah community has become even more evident.

Yad Sarah's dedicated volunteers—new and seasoned —remain committed to providing compassionate care to the people of Israel, no matter what it takes. The organization's 126 branches have stayed open, and three additional pop-up locations have arisen in critical regions to serve the hundreds of thousands of individuals in need.

In this issue of "INSIDE Yad Sarah," we reflect on the extraordinary impact Yad Sarah has made on countless individuals across Israel. Read about three volunteers—some who have been with the organization for decades and some who just began with Yad Sarah a few months ago. Amidst the war, these volunteers work directly with clients to understand their needs and direct them to the correct department, evacuate clients to safer regions, transport them to and from essential appointments, and deliver necessary medical equipment.

Then, look into the many services Yad Sarah offers as part of its Emergency Wartime Campaign. From providing compassionate care to those impacted by Hamas' October 7 terrorist attacks to housing displaced evacuees to renovating homes and enabling quick access to safe rooms, Yad Sarah volunteers are working tirelessly to support those in need.

Finally, hear first-hand from the manager of Yad Sarah's Ashdod branch, Chana Gontow, about operating a

branch during a time of war.

Since its inception, Yad Sarah has remained steadfast in its commitment to providing essential support and services to those in need. Today, as Israel faces the hardships of conflict, our mission to extend a helping hand to the people of Israel has never been more critical.

I am proud to share a few inspiring stories of help and hope that have unfolded during these trying times. But none of this would be possible without you and your partnership with Yad Sarah. Your support helps make Yad Sarah's vital work possible and allows the organization to respond to the urgent needs the people of Israel are currently facing. Thank you for being a critical part of the Yad Sarah community.

Adele Goldberg

adele Ensker





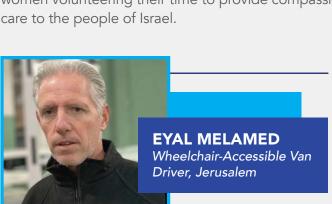
Visit **FriendsOfYadSarah.org/Planned-Giving** to learn about a wide range of options for including Yad Sarah in your will or trust and about establishing a **Friends of Yad Sarah Charitable Gift Annuity.**

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BRANCHING OUT

Tad Sarah's 126+ branches support almost every family in Israel. Each branch is managed and operated entirely by volunteers.

Today we zoom in to the Dead Sea Hotels pop-up, Ashdod and Jerusalem branches to learn about the men and women volunteering their time to provide compassionate care to the people of Israel.



I have volunteered at Yad Sarah for 30 years. Since the onset of the Israel-Hamas war, I have been working tirelessly to get critical equipment and services to Southern Israel and beyond. Despite the fear of rocket explosions nearby, I'm determined to keep helping those in need. Through fire and water, we'll reach everyone and help all of Israel.

I'm determined to keep helping those in need.

To support Yad Sarah's Emergency Wartime Relief Campaign, I dedicate half my week to delivering lifesaving medical equipment and supplies to hospitals and Yad Sarah branches. During the other half, I drive and assist with a Mobile Dental Unit to provide urgent dental care to seniors confined to their homes—a need made increasingly urgent amid the war.

We plan our routes around active rocket attacks

whenever possible and treat patients inside a fortified safe room. Then, we wait until it's safe and move on to the next location. Recently, I helped provide dental care to an elderly couple from Russia, who now live in Ashkelon. They were in excruciating pain and needed urgent dental fillings. When we arrived, they were panicked about undergoing a dental procedure while rocket sirens sounded nearby. We were able to help reassure them and safely complete the procedure.

This work is challenging yet rewarding. The impact of Yad Sarah is evident in the smiles it brings to peoples' faces, especially during these difficult times.



About 25 years ago, Yad Sarah opened a branch in Ashdod, and I started volunteering with the organization. I am originally from South Africa and moved to Israel in 1965. Sadly, this is not the first war I have experienced.

Despite our proximity to Gaza, the ongoing war, and the regular sound of rocket sirens, Yad Sarah's Ashdod branch remains open—and I continue volunteering twice a week.

The constant threat of rockets and terrorist attacks has led to fewer individuals coming into the branch to receive care, but we have seen a significant uptick in requests for equipment rentals. Luckily, all our volunteers have experience in these difficult and dangerous situations. Some have even volunteered to take equipment directly to individuals in Ashdod who cannot come into the branch because of injuries or safety concerns.

One man recently stopped by the branch to loan equipment to support his recovery after suffering from injuries he sustained while fighting on one of the kibbutzim on October 7th. He came in with his two young daughters and a large scar on his leg. He could barely walk—it was heartbreaking to see. He originally came in for a wheelchair, then exchanged that for crutches as his needs changed. As individuals progress in their healing journey, we provide the supplies needed to support their recovery.



I am originally from New Jersey and have lived between Israel and the United States for most of my life. My two brothers live in Israel and I officially moved to Jerusalem full-time in 2020, where I work as an electrician. After the Hamas terrorist attacks on October 7, I wanted to support victims and the people of Israel in whatever way I could.

So many are displaced due to the war—including many people relocated to the Dead Sea hotels area—and there is a significant need for transporting individuals and medical equipment. I immediately began training as a wheelchair-accessible van driver



Aryeh Berger delivers vital medical equipment.

for Yad Sarah, where I help transport donations and shuttle displaced individuals.

Recently, thanks to Yad Sarah, I had the opportunity to reunite with old friends in Saad whom I met while working at Camp Moshava in the United States.

Since our initial meeting, my friends and I called each other on occasion; I had just seen them this summer, and I was relieved to see them again in person after the horrible events of October 7. And my connection to Camp Moshava didn't end there: I was proud to support the delivery of supplies donated by the camp to Jerusalem.

Going and doing something that makes a difference, and seeing people happy, makes it all worth it. .

Going and doing something that makes a difference, and seeing people happy, makes it all worth it.

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ctober 7, 2023. Approximately 1,400 Israelis murdered by Hamas terrorists. More than 4,800 injured. This day changed the course of Israel's modern history.

Unfortunately, the following days, weeks, and months have not been much easier. The ensuing war against Hamas has led to further death and destruction; evacuations and economic fallout; and pain and anguish felt by all Israelis.

Throughout this national upheaval, Yad Sarah— Israel's largest volunteer-led social service agency is intensifying its efforts to provide vital support wherever needed, to soldiers and civilians alike. From opening pop-up branches in critical locations to evacuating individuals and providing essential medical equipment for the injured, Yad Sarah has been a source of help and hope for the people of Israel.

Let's look at a few ways Yad Sarah has supported the people of Israel during this difficult time.

Following Hamas' terrorist attack on the Nova music festival, Yad Sarah branches saw an uptick in requests for equipment loans and transportation. In one instance, a client contacted Yad Sarah and explained that her husband had been shot in the leg at the festival and needed crutches to aid his recovery. "Maybe we will have better days here," the client shared with hope, after receiving the crutches.

Yad Sarah branches saw an uptick in requests for equipment loans and transportation.

In another instance, former IDF soldiers turned security guards—Elkanna and Yaniv—were working at the Nova music festival when Hamas terrorists infiltrated. Elkanna suffered gunshot wounds in his legs, and Yaniv tragically lost his life after saving at least eight others. Elkanna desperately wanted to be present at Yaniv's funeral, but he was losing hope due to the severity of his injuries. Noa, a Yad Sarah



Director General Moshe Cohen meets with volunteers.

volunteer at the hospital, overheard Elkanna's request to attend his friend's funeral and promptly arranged for safe transport through a Yad Sarah wheelchair-accessible van. "I'm not sure how Yad Sarah arranged it all with just 10 minutes' notice," said Elkanna's sister, Sapir. "My heartfelt thanks go to the driver, Eliyahu."

Yad Sarah's 126 branches across Israel have remained active during the war. The volunteer-run organization also opened three additional branches to care for individuals in high displacement intake areas: Haifa, the Dead Sea hotels area, and Bat Yam.

Many individuals had to leave their vehicles behind when evacuating, so volunteers at these pop-up



A client utilizes Yad Sarah's Wheelchair Accessible Van.

branches spend much of their time delivering donations and transporting patients to medical appointments and pharmacies.

In the Dead Sea hotels region, volunteers provide up to 10 trips daily, to doctor's appointments and pharmacies. In Ashkelon, located only eight miles north of Gaza, rocket sirens and explosions have inundated the city on a near-daily basis. Yet Yad Sarah's branch—located in a public bomb shelter—has kept its doors open for extended hours to meet the increased need.

"Because our branch is located in a bomb shelter, there's lots of interaction with the public," said Ashkelon branch manager Avi Peretz. "[It is a good way of] letting them know we're here for them."

For those who have remained or returned to Ashkelon, volunteers with Yad Sarah have helped repair and reconfigure fortified rooms to ensure they meet accessibility and operational standards.



Volunteers bring medical equipment to those in need.



Ora, Shalom, and Smadar Kahlon.

In one instance, the branch received a request from Smadar Kahlon—the daughter of Ora and Shalom—who feared that her father, who uses a wheelchair for mobility, would not be able to reach their fortified room in time. The family has been unable to evacuate Ashkelon due to Shalom's poor health.

"Just now, there was a siren, but he was on the couch, and we couldn't get him in the wheelchair in time," Smadar said. "So we stayed outside and prayed that a rocket wouldn't hit our house."

There was a ramp to the safe room, but the wheelchair could not fit through the door frame, and it took them far too long to get Shalom to the fortified room. Yad Sarah volunteers, including Peretz, renovated the home by demolishing a wall in the hallway to create a clear path to the shelter, installing an additional hoist, and repairing an airtight steel door that hadn't been closing properly.

"Our family is extremely grateful for the help," said Smadar. "Thanks to [Yad Sarah], we were able to set up a place for my father to sleep in the fortified room so that during sirens we can rest assured knowing that he is protected."

Thanks to Yad Sarah, we were able to set up a place for my father to sleep in the fortified room.

Due to safety concerns, many Israeli residents living near the borders of the Gaza Strip, West Bank, and Lebanon have evacuated the area using Yad Sarah's wheelchair-accessible van service.

One of these evacuees is 82-year-old Rachel Abhuhazera, who evacuated from the northern city of Kiryat Shmona to Yad Sarah's Yirmiyhau33 Hotel in Jerusalem, along with her caregiver. "I stayed in Kiryat Shmona during all the other wars since the Six-Day War," said Abhuhazera. "But this time feels different. We needed to go to a safer place."

Abhuhazera's caregiver, Janet Fernandez, is from India and said she had about two days' notice to pack up everything and leave Kiryat Shmona with Rachel. "We have no idea how long we will be here. But we are happy here," said Fernandez.

"I do really want to go home. But this place, G-d bless them. I really don't have words," Abhuhazera exclaimed.



Rachel Abhuhazera and her caregiver, Janet Fernandez.

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The Yirmiyahu33 hotel is fully accessible and has medical staff available around the clock. As part of Yad Sarah's war relief efforts, the hotel houses displaced evacuees and hosts up to 400 individuals at its peak. The hotel provides all Yad Sarah services including therapies, medical equipment, and daily activities like painting and music performances to help evacuees and caregivers feel as comfortable as possible.

Yad Sarah is proud to continue providing compassionate care to the people of Israel during times of war and peace. This work is more important than ever, as Israel recovers and rebuilds from one of the darkest days in modern Jewish history. With several newly opened branches and tireless efforts by its growing network of volunteers, Yad Sarah is stepping up to meet the moment and provide rays of hope for Israelis who need it most.



Individuals who have evacuated to the Yirmiyahu33 hotel in Jerusalem.

A NEW USE FOR YAD SARAH'S EMERGENCY ALARM RESPONSE SYSTEM

One of Yad Sarah's many services—the emergency alarm response system—has had a new use since the outbreak of war in Israel. As part of the service, users receive a wearable device that, with the tap of a button, automatically connects users with a control room in Jerusalem where a screen flashes the caller's information. Yad Sarah volunteers send help as needed and are trained to calm individuals in crisis.

This service has primarily been used among elderly individuals at risk of falling. But now, amid the war in Israel, Yad Sarah has found another use for the service – locating and evacuating missing people from Israel's war zones.

The center is receiving distress calls from the subscribers' families. "We can't find our 79-year-old mother! Help us," one caller reported.



"We normally check the age and health of the person," said Ms. Esther, Director of the Medical Emergency Center at Yad Sarah. "Now we start by locating an address and proximity to the line of fire."

The Emergency Center's team coordinates with police and the Homefront Command to operate this large-scale aid effort. Yad Sarah's team is in constant contact with family members to locate the missing and transport them quickly and safely outside of the line of fire.



he Israel Defense Forces (IDF) contains approximately 169,500 active-duty personnel and about 465,000 in reserve units. Since the declaration of war on Sunday, October 8th, 2023, some 360,000 reservists have been called up to serve.

To support the hundreds of thousands of brave Israeli soldiers, Yad Sarah has launched the Soldier Rehabilitation program—a hotline specifically tailored to provide medical equipment and additional services to IDF soldiers.

Ilai, one of the hundreds of wounded soldiers whom Yad Sarah has aided amid the war, received a wheelchair, crutches, and portable shower chair from Yad Sarah's branch at Beilinson Hospital in Petah Tikva.

In another instance, the Soldier Rehabilitation program received a request for 80 cushions for Golani officers in the IDF. One of the officers' sisters, Noam Sa'ada, contacted Yad Sarah's hotline to explain that the soldiers were experiencing pressure sores from sitting in military vehicles for extended periods. Yad Sarah volunteers quickly collected the cushions, and Noam picked them up a few short hours later. The soldiers expressed their gratitude, noting that the cushions made them significantly more comfortable while fighting on the frontlines.

"[Yad Sarah] is truly a joy to work with," shared one young IDF soldier. "We turn to them, and they help [by] providing us with all the equipment requested—for example, crutches, wheelchairs, or any other item that will enable them to continue their treatment and complete their recovery."

INTERVIEW: CHANA GONTOW

Ashdod Branch Manager

YS: CHANA, IT IS GREAT TO MEET YOU! CAN YOU TELL ME A BIT ABOUT YOURSELF AND HOW YOU GOT INVOLVED WITH YAD SARAH?

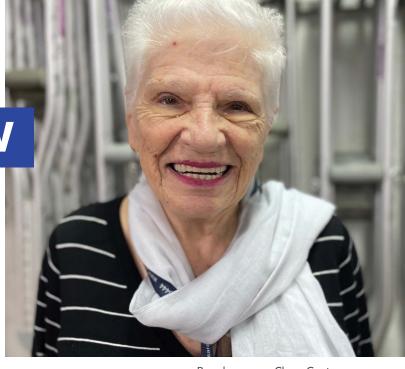
CHANA: I made aliyah from Brazil with my late husband (z"l) and three children in 1973. We lived on Kibbutz Giv'at Brenner in Central Israel for a short time before moving to Ashdod. I worked as an accountant in Brazil and a teacher in Israel until my retirement.

Upon retirement, I looked for a place to volunteer. My granddaughter has a disability, and I went with her to an organization that provides support for kids with special needs. I asked the manager if they needed more volunteers, and he said no but informed me that the Yad Sarah branch down the street did. I've now been a Yad Sarah volunteer for 26 years and now function as the branch manager.

When I started, the branch in Ashdod was very small—only about four people. We now have close to 90 volunteers.



Chana Gontow with Ashdod branch volunteers.



Branch manager Chana Gontow.

YS: ASHDOD IS IN SOUTHERN ISRAEL AND HAS BEEN THE TARGET OF MANY ATTACKS FROM HAMAS. WHAT HAS BEEN YOUR EXPERIENCE RUNNING THE BRANCH AMID THE WAR?

CHANA: In the first few days after the October 7th attacks, it seemed like there were nonstop rocket sirens. Residents were frightened to leave their homes, and a palpable feeling of fear overtook the city.

We have some volunteers at the Ashdod branch who come from nearby cities. In the early days of the war, I told them to stay home and not to risk the drive. Despite the circumstances, almost all our volunteers decided to come into the branch for their shifts and support the community during this time of dire need.

During the first three months of the war, we issued 3,602 pieces of medical and rehabilitation equipment. Long-distance travel has been challenging for many residents, so evacuees from the Gaza border communities and other southern towns without Yad Sarah branches come to us to rent those items.

In one instance, a young father from nearby Ofakim came in. He and his family of seven had been evacuated to a small, two-room apartment in Ashdod after terrorists infiltrated the town during the deadly October 7th attacks. His wife had recently given birth, and the family had to leave their home with very few of their possessions.

We provided the family with a Yad Sarah breast pump, but the story doesn't end there. Volunteers at the branch took the initiative to donate additional items to the family, all on their own accord. One volunteer with grandchildren brought diapers, and another brought toiletries, blankets, and clothes.

I felt so touched by this kind gesture. It perfectly represents Yad Sarah's spirit of going above and beyond and helping people from the heart.

YS: HOW HAS THE WAR CHANGED THE ASHDOD BRANCH'S OPERATIONS?

CHANA: In the first few months of the war, when rocket fire was a near-daily occurrence, we kept the branch open on an emergency schedule. We were open 24 hours per day, seven days per week, and conducted many home deliveries to families who could not or did not want to leave their homes while the region was under emergency security guidelines.

During those initial weeks of war, traveling from home to the branch was most unnerving. We have a municipal security guard stationed outside, and the entire branch is in a fortified building so clients and anyone from the street could run inside for shelter.

We have now returned to routine operating hours—9:30am to 7:00pm.





YS: DURING THESE CHALLENGING TIMES, WHAT MOTIVATES YOU TO COME INTO WORK EVERYDAY?

CHANA: There's a special atmosphere of compassion and kind-heartedness at Yad Sarah's Ashdod branch—it's visceral, you feel it. I am filled with great pride to be a part of the amazing group of people we have here in Ashdod.

Our volunteers, clients and everyone who comes in says it's a pleasure to work with our dedicated volunteers.

For example, one of our volunteers had been calling clients to check in and see how they were doing amid the war. She contacted a family who relocated during the war, and they told her that they greatly appreciate her calls because since they relocated, she was essentially the only person they speak to regularly.

Especially during times of crisis, there's a lot of stress and sadness aggravated by being isolated. Yad Sarah's outreach services provide crucial emotional support and communication to ensure isolated individuals are taken care of and have human connection.

Our clients feel the warmth and that our volunteers genuinely want to help. It does the heart well. Staying positive is natural. I don't know any other way, I just come with a smile and do what needs to be done.

ALL ABOUT YAD SARAH

Thanks to your continued support, Yad Sarah provides a vital array of compassionate health and home services for people of all ages and backgrounds. As Israel's largest volunteer-staffed organization, Yad Sarah's 7,000+ members work around the clock to assist almost every family in Israel.

The people of Israel — and people with special needs traveling to Israel — rely on Yad Sarah to help them remain independent, healthy and at home.



OUR PROGRAMS AND SERVICES INCLUDE:

Medical Equipment Lending Centers: An inventory of 361,914 items to be loaned out at no cost to the borrowers.

Conversations with the Homebound: Phone conversations to activate minds and raise morale of people isolated at home.

Medical Equipment Repairs: The medical equipment that Yad Sarah lends are repaired and renovated by skilled volunteers and people with disabilities.

Day Rehabilitation Centers: Physical and occupational therapy; computer, art, drama and gardening therapy; meals and social events for young and old recovering from strokes, surgery, illness, and injury.

Emergency Alarm System: Peace of mind for the elderly and homebound, 24 hours a day, with two-way transmitters connected to Yad Sarah's national computerized system.

Transportation Services: Wheelchair-accessible rides to work, school, medical appointments, and social occasions.

The Family Center: Professional therapy to individuals who have experienced trauma due to violence in the home.

Emergency Medical Center: Expert doctors in a variety of fields, highly qualified nurses, and top lab technicians provide a first-rate medical response to all.

Yad Riva Legal Aid: Legal services, legal counseling, legal representation, and social assistance for the elderly provided by volunteer lawyers.

Mobile Dental Clinic: A full range of specialized care for the homebound and elderly.

Home Hospitalization Service: Lending equipment to create a hospital room at home to allow recuperation among family, avoiding the discomforts and dangers of long-term hospital stays.















8,738
LOANS OF HOME
HOSPITAL UNITS



1,833
VISITS TO THE DAY
REHABILITATION CENTER



2,649
SERVICE RECIPIENTS OF LEGAL AID FOR SENIORS



13,044
VISITS TO THE EMERGENCY
MEDICAL CENTER



3,629
EVACUATIONS BY
AMBULANCE TO HOSPITAL



50,164PHONE CONVERSATIONS WITH HOMEBOUND INDIVIDUALS



8,116
TREATMENTS AT HOME BY
THE MOBILE DENTAL UNIT



4,340 SERVICES TO HOMEBOUND INDIVIDUALS



831HOISTING DEVICES SENT
TO ELDERLY PEOPLE WHO
FELL AT HOME



4,800
TREATMENTS AT THE FAMILY CENTER FOR THE PREVENTION OF VIOLENCE



2,271
GUESTS AT
HOSPITALITY CENTER



150,501
CALLS TO THE
EMERGENCY HELPLINE

YAD SARAH WARTIME ACTIVITY



19,802 EVACUEE NIGHTS AT YIRMIYAHU33



13,245
WOUNDED SOLDIERS AND INJURED CIVILIANS RECEIVED EQUIPMENT



75
DENTAL TREATMENTS
FOR EVACUEES



756WOUNDED SOLDIERS RECEIVED AT-HOME REHAB SUPPORT

IF YOU'RE OVER 70 ½, YOU CAN USE TAX-FREE FUNDS FROM YOUR IRA TO PURCHASE A GIFT ANNUITY.

The Legacy IRA Act is in its second year. If you did not take advantage of it in 2023, you can still purchase a Legacy IRA in 2024 with no income tax charge on the IRA distributions. Rules apply.



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Yad Sarah

A YAD SARAH GIFT ANNUITY CAN BE FUNDED USING CASH, STOCKS, OR YOUR RMD.

A **Yad Sarah Gift Annuity** pays a high, fixed-rate, lifetime income for one or two individuals. May we calculate the annuity rate, tax deduction and **tax-free** income portion for you? For many individuals, a gift annuity is an especially valuable retirement planning vehicle.

A SAMPLE OF YAD SARAH'S HIGH GIFT ANNUITY RATES

Age	Rate	Tax Free*
70	6.5	59.7%
75	7.1	64.9%
80	8.0	69.6%
85	9.5	74.2%
90	11.3	76.2%

*A final calculation of the tax-free portion will be made for the month of the gift, based on IRS rules.

SUPPORTING YAD SARAH (AND YOURSELF) TODAY AND TOMORROW

Leaving a gift for Yad Sarah in the future — in your will, trust, or through other vehicles — can be quite meaningful to you as a generous donor and Yad Sarah as a grateful beneficiary. However, some long-time supporters of Yad Sarah would like to do this during their lifetime. Consider the capital you may contribute to Yad Sarah through your estate. Think also about how you would like Yad Sarah to use your contribution in the future to carry on its essential work of helping people in need in Israel. Would you like to have your gift recognized during your lifetime while continuing to receive income? Consider a Yad Sarah Gift Annuity or a Yad Sarah Charitable Remainder Trust. If you use stock to fund these, you will receive substantial tax savings, pay less — if any — in capital gains taxes, generate lifetime income, and be recognized as part of a valuable universe of individuals who make a difference Today and Tomorrow. Become a Yad Sarah Partner.







TO BE A YAD SARAH PARTNER

Please contact Adele Goldberg, the Executive Director of Friends of Yad Sarah, at 1-866-YAD-SARAH or by email at adele@friendsofyadsarah.org.

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